

QUESTIONS & IDEAS?

If you have an idea on how to improve this product or want to see your product idea realised, please email: ideas@experia-usa.com. All ideas are presented to our OT, technical and finance department and if all procedures are passed we will contact you to discuss your idea further. We can't promise to develop every product but if it's a great idea, we'll try!

Manufactured proudly in the UK by:

Experia

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Calming Soft LED Fiber Optic Tunnel



experia **USA**
multisensory for everyone

For optimal results, please read and follow instructions carefully
Please keep for future reference



WARNING: CHOKING HAZARD
Small Parts: Not suitable for children
under 3 years.



3+ years

Congratulations on the purchase of your Calming Soft LED Fiber Optic Tunnel!

The Calming Soft LED Fiber Optic Tunnel has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of fun! It comes complete with a calming Lightsource which offers calming, relaxation and de-escalation opportunities.

It uses our proprietary Fiber Optic Lightsource, currently one of the brightest LED Lightsources currently available and produces multiple shades of colors in calming mode. There is no electricity present in the fiber optic strands—just light—so it is safe to touch.

Please ensure you read and follow these Instructions carefully before installing or operating the unit. Please keep this manual for future reference.

Please follow all warnings on the product and within this manual. If upon receipt of this product, the user suspects that the product is defective, and/or requires service or repair due to malfunction or damage to the product, please contact the manufacturer immediately. Please be aware that improper installation and/or use or misuse of this product may result in injury, death, or adverse reactions to its user. This product is intended to be installed and/or use by a trained professional. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended uses of the product.

Features

- No special cleaning requirements
- No electricity present in fiber optics
- Ergonomic design
- Completely silent
- Long life LED technology.....no lamp to change – Ever!
- Cool running
- Low voltage transformer supplied
- Durable
- Easy to use
- 1 Year manufacturers guarantee (collect and return)

Pack contents

1 - Fiber optic Tunnel w/ integral lightsource and transformer

Getting Started

1. Place the Calming Soft LED Fiber Optic Tunnel on a flat solid floor.
2. Connect the transformer to the lead wire that exits the Soft Tunnel from the bottom corner.
3. Plug the transformer into a nearby 110v outlet.
4. The Fiber Optics will now illuminate and will scroll through the many colors.

Please note: Only use the transformer supplied. Use of a different transformer may result in damage to the product and void the warranty. For warranty information please see separate warranty card supplied.

Cleaning and Maintenance

Vinyl: Use a mild detergent with warm water to wipe down the vinyl. If you are required to use disinfectant, test in an inconspicuous area first to make sure it will not discolour the vinyl (it should not).

Carpet: Vacuum as necessary with a hand tool. If needed, use a foam-based carpet cleaner and vacuum according to directions.

Troubleshooting

Q. The unit doesn't work.

A1. Is it plugged in? If so,

A2. Has the unit scrolled through its colors? If not, please contact us for further assistance.

Contact Details

For USA please email office@experia-usa.com

For UK and rest of the world email support@experia-innovations.co.uk

Telephone: 0044 (0) 445 644 0977.

Please note: email is our support teams preferred communication and this takes precedence over telephone calls.